



Providing an education of the highest quality within the context of Christian belief and practice.

Love God. Love Learning. Love Each Other

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Monday 10<sup>th</sup> December 2018

Dear Parents and Carers,

I am pleased to share with you the outcomes from our recent questionnaire for parents and carers. I am delighted with the outcomes which I believe reflect the hard work of our staff team in school.

	Strongly agree/ Agree	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
My child is happy at this school	98%	74%	24%	2%		
My child feels safe at this school	100%	79%	21%			
My child makes good progress at this school	96%	79%	17%	3%		1%
My child is well looked after at this school	100%	76%	24%			
My child is taught well at this school	100%	78%	22%			
My child receives appropriate homework for their age	94%	57%	37%	2%	2%	2%
This school ensures the pupils are well behaved	99%	70%	29%	1%		
This school deals effectively with bullying	79%	58%	21%	2%	2%	17%
This school is well led and managed	87%	42%	45%	6%		7%
This school responds well to any concern I raise	92%	55%	37%	4%		4%
I receive valuable information from the school about my child's progress	97%	59%	38%	2%	1%	
I would recommend this school to another parent		96%		4%		
73% have accessed our school website over the past year. If you have yet to access our website please take some time to view it <a href="http://www.holytrinityrosehill.org.uk">www.holytrinityrosehill.org.uk</a>						
69% of children had attended extra curriculum activities organised by school						
55% would like us to explore an on-line option for ordering our embroidered school uniform.						

Thank you for sharing the things you think we do well – I am overwhelmed with your comments and compliments. Please find a selection below which I have grouped under the following headings: our school community, communication, our curriculum and our “deeply Christian” Ethos.

**Our school community**

- Feel school responds well to concerns I raise, feel we are listened to and concerns are resolved
- Managing behaviour of children
- Safeguarding and protecting children
- The site is very secure
- Parent/family inclusion
- My child has made lots of friends
- I think staff do a fantastic job and my child loves this school
- The “feel” of the school. Staff are very accessible and it feels warm and friendly
- Happy in school, loves learning and is making progress.

**Communication**

- We welcome the text service
- Friendly and approachable
- Communication is great!
- You have a great website
- I raised a concern and it has been dealt with very well
- Think the website is massively improved

**Our curriculum**

- The progress my child has made is very satisfying
- My children love coming to school – the teachers teach them very well. Thank you!
- The teacher can clearly see the areas that need supporting and is helping my child make progress
- I like the Daily Mile
- I have no complaints, currently happy with everything!

Homework is relevant and there is a variation



Head Teacher: Mrs A Swift  
Chair of Governors: Mrs C Himsworth

**Our “deeply Christian” Ethos**

- Make all children feel safe and welcome
- Welcoming environment
- Children are really polite and caring
- Worship shared with parents, carers and family members
- My child’s confidence has grown
- Lots of support out in place around the needs of children
- Encourages friendship and thinking about feelings of others
- Acknowledges every child as an individual and ensure all children get equal learning opportunities
- Loving and caring environment – my child is happy and wants to come to school
- Organising fundraising events

Thank you also for your suggestions - I have read all of them and shared them with relevant staff. I would like to share a range of them with a response below:

Wrap around care is expensive	I will pass this information onto Boomerang – a private Child Care company that operates independently yet in partnership with our school.
Vegan options on school menu	If your child requires a specific diet please contact school – our cooks on both site are happy to discuss the requirements for your child
Not closing school when bad weather occurs	As I wrote at the time of our school closure in February and March of this year, closing a school is never an easy decision to make. However the safety of our children and staff is at the heart of such a decision. Fingers crossed for better weather this winter!
More community involvement	I agree – this is something we are hoping to develop this year and beyond.
Facilities and equipment could be better	I agree. As mentioned on our October newsletter we hope to gain more funding from Pupil Premium allocations as unfortunately, at present, only a small percentage of our children are signed up to receive Pupil Premium. Please sign up. To apply for free school meals please visit <a href="http://www.stockton.gov.uk/children-and-young-people/schools/school-meals">www.stockton.gov.uk/children-and-young-people/schools/school-meals</a> If your child is eligible/not eligible you will receive an instant notification informing you of the decision. For eligible cases free school meals will be awarded from the day following receipt of your application. Please inform us if you are successful then we can request Pupil Premium funding. With the challenges of reduced school funding there has never been a more important time for those who are entitled to sign up for Free School Meals.
On-line dinner money collection	We’ve looked into this but each payment would mean a charge for school. We don’t want to pass on this cost to parents/carers. I find the easiest way to pay for school meals is by cheque on a half-termly basis. School meals cost £10.25 for a full week and cheques should be made payable to Stockton Borough Council.
More extra-curricular activities	I agree – this is something we are looking into. I want to find good quality providers so this may take some time.
Promote charity events	We do so much to support numerous charities in school already – please see our November newsletter
English homework – difficult due to new terminology.	I’ve asked Mrs Pearson, our English Subject Leader, to find a selection of useful websites for parents and carers. This will be displayed under a new tab on our website “How to help your child at home” on the Parents/Carers tab as soon as it is available.
Too much communication/Not enough communication/Why send a text and an email?	We try our best to keep parents and carers fully informed of the many activities that are going on school via our text and email service, our monthly newsletters and our Facebook page. Yes sometimes we make mistakes with dates and times - we apologise for this. If you are ever in doubt of a date please contact school, to check – pop a note in your child’s contact book or ring our school office. We send both texts and emails at the request of parents who are separated so that both parents receive the information as unfortunately our text service only sends to the first contact in our system.
Consultation with parents and carers	When appropriate and necessary we will consult with parents and carers about changes in school however it is not possible nor practical to consult on every decision we make. We often consult our School Council on proposed changes or other groups of children in school. Thank you to those who have volunteered to be Parent/Carer Ambassadors in school. I am in the process of arranging our first meeting in the New Year and will report our work via the monthly newsletter.
Website calendar could be more up to date	I agree – in fact I’m considering removing the calendar from the website as it is tricky to maintain. I think the dates for you diary section on newsletters is a more useful way of sharing dates.

Yours sincerely

Mrs Andrea Swift – Head Teacher

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